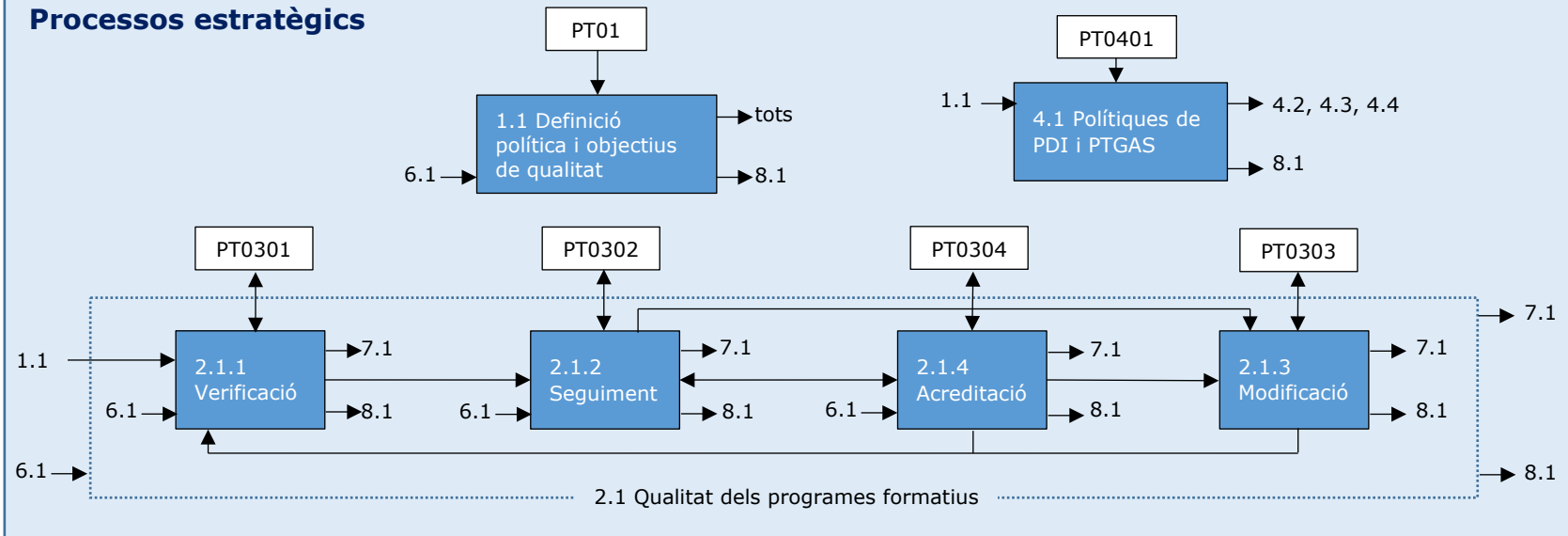
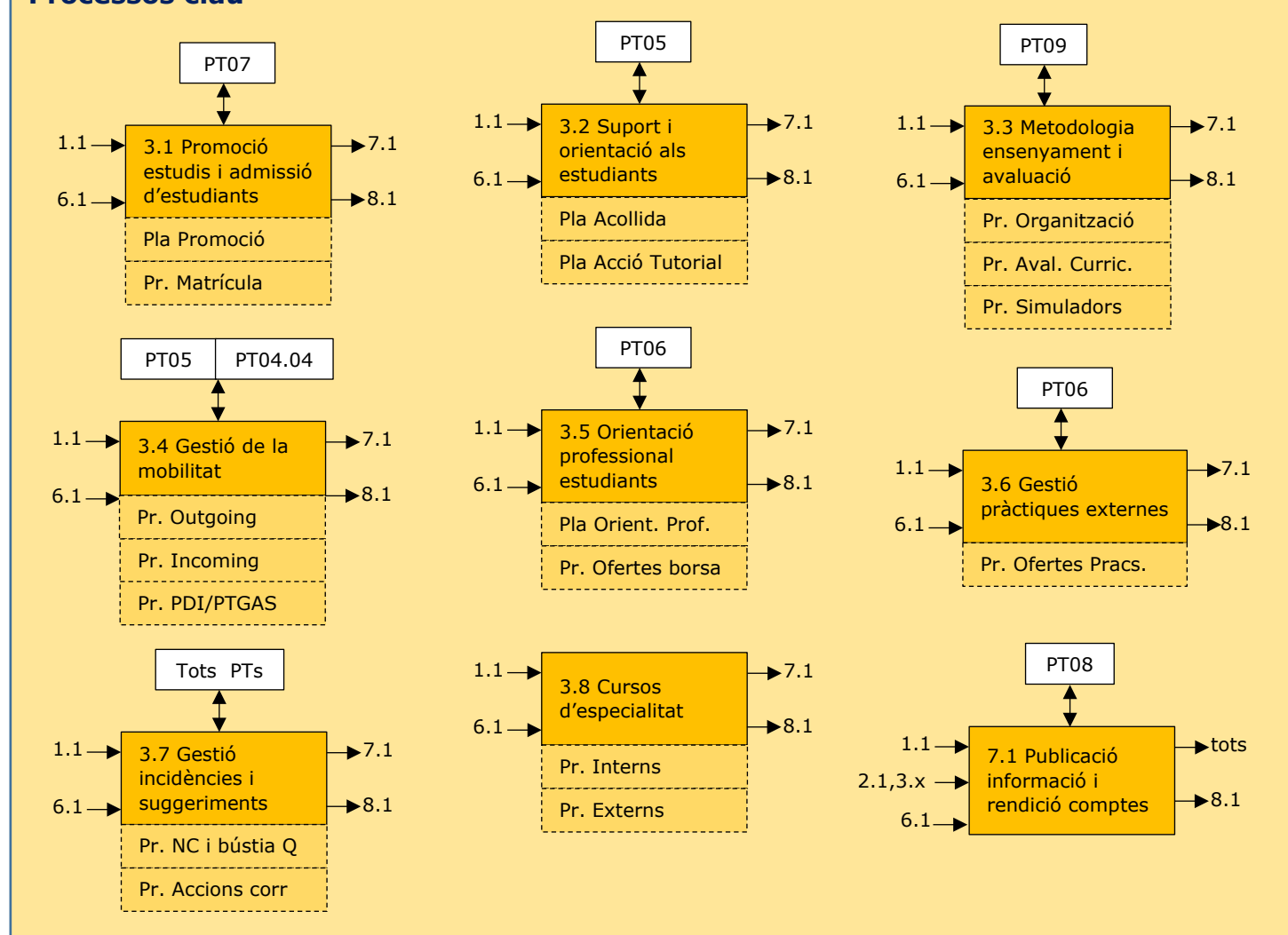




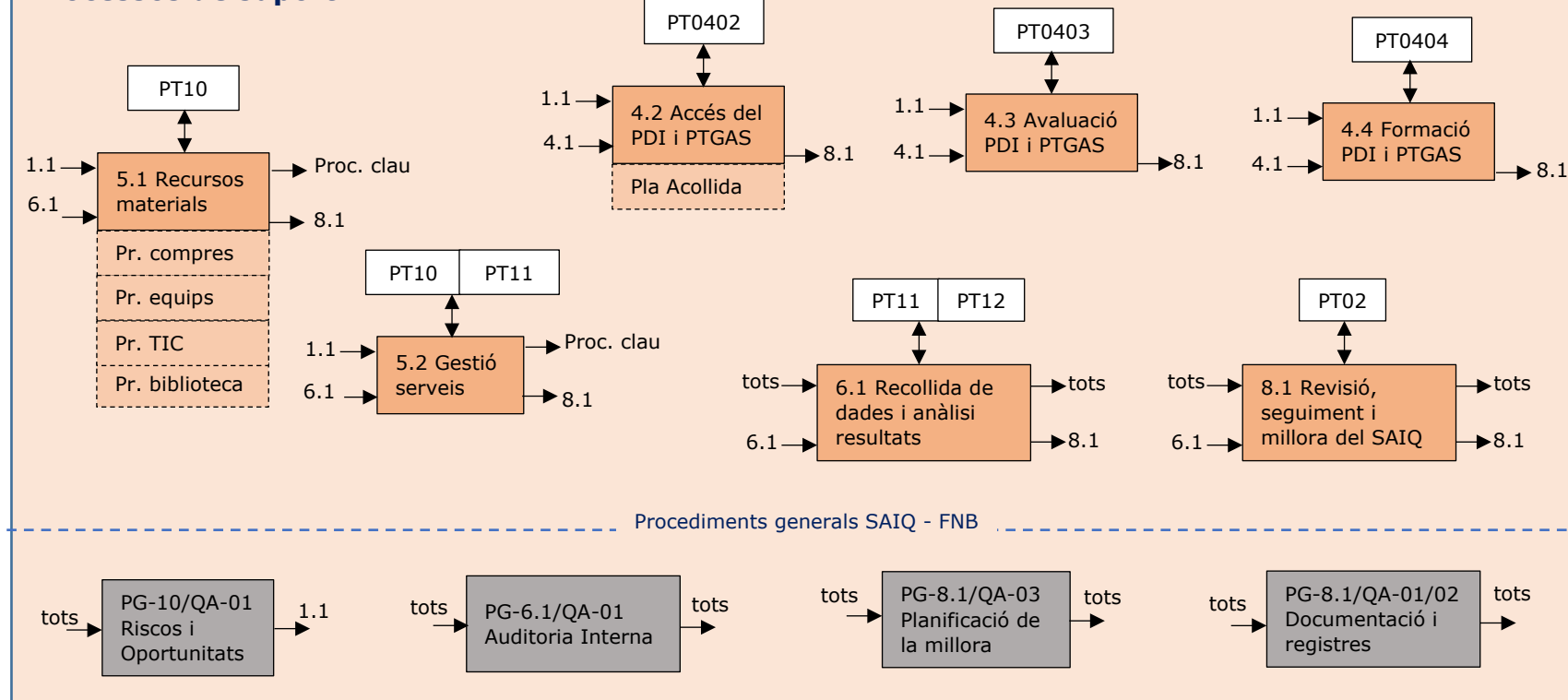
Processos estratègics



Processos clau



Processos de suport



NECESSITATS I EXPECTATIVES DE LES PARTS INTERESSADES

REQUISITS

ACOMPLIMENT OBJECTIUS FORMACIÓ

SATISFACCIÓ DE LES PARTS INTERESSADES